

POLICY TEMPLATE

Refund & Cancellation Policy Template for Astrology Services

A clear, easy-to-find refund policy is one of the first things underwriters and acquiring partners check, and one of the fastest ways to reduce disputes. Fill in the bracketed sections for your business.

Why this matters for approval

Acquiring partners reviewing astrology and horoscope merchants look for a written, easy-to-find refund policy that matches what is actually shown at checkout. A missing or vague policy is one of the most common reasons applications are sent back for more information.

Fill-in-the-blank policy text

- [Business name] wants you to be satisfied with your reading. Refund requests must be made within [X days] of purchase.
- Completed one-on-one readings are [refundable / non-refundable]; recordings and written reports are [refundable / non-refundable] once delivered.
- Subscriptions can be cancelled any time before the next billing date at [link/email/phone]; no partial refunds are issued for the current billing period unless required by law.
- Approved refunds are issued to the original payment method within [X business days].
- For billing questions, contact [support email] before opening a dispute with your bank — most issues can be resolved directly and faster this way.

Where this policy must appear

- Its own linked page, not just inside general Terms of Service.
- Directly beside or above the payment button at checkout.
- In the purchase confirmation email or SMS.
- In the account/billing settings area for subscription customers.

DISCLAIMER

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